# Account Statement 

Send Notice of Billing Errors and Customer Service Inquiries to:


Customer Service:
HOME DEPOT CREDIT SERVICES
PO Box 790328, St. Louis, MO 63179 homedepot.com/mycard Account Inquiries: 1-800-677-0232

Account Number: xxxx xxxx xxxx 1069

| Summary of Account Activity |  |
| :--- | ---: |
| Previous Balance | $\$ 316.36$ |
| Payments | $-\$ 300.00$ |
| Other Credits | $-\$ 0.00$ |
| Purchases | $+\$ 0.00$ |
| Fees Charged | $+\$ 0.00$ |
| Interest Charged | $+\$ 0.00$ |
| New Balance | $\$ 16.36$ |
| Past Due Amount | $\$ 0.00$ |
| Credit Limit | $\$ 8,000.00$ |
| Available Credit | $\$ 7,983.00$ |
| Amount Over Credit Limit | $\$ 0.00$ |
| Statement Closing Date | $07 / 25 / 2017$ |
| Next Statement Closing Date | $08 / 25 / 2017$ |
| Days in Billing Cycle | 32 |


| Payment Information |  |
| :--- | ---: |
| New Balance | $\$ 16.36$ |
| Minimum Payment Due | $\$ 16.36$ |
| Payment Due Date | August 21, 2017 |

Payment Due Date
August 21, 2017
Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee up to $\$ 35$.
Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

| If you make no additional <br> charges using this card <br> and each month you pay. | You will pay of the <br> balance shown on this <br> statement in about... | And you will <br> end up paying an <br> estimated total of.. |
| :---: | :---: | :---: | :---: |
| Only the minimum payment | 1 month | $\$ 16$ |

If you would like information about credit counseling services, call 1-877-337-8187.

Your Minimum Payment Due is $\$ 16.36$. If you paid your non-promotional (revolving) balances and any expiring promotional balances in full on your last statement, you can avoid interest charges on any new non-promotional (revolving) balances and any expiring promotional balances if you pay $\$ 16.36$ by $08 / 21 / 17$. Otherwise, interest will accrue from your statement closing date until we receive your payment. The "How to Avoid Paying Interest on Purchases" section on page 2 has more information.

You must pay your promotional balance $\mathbf{0} \$ 16.36$ in full by $12 / 22 / 17$ to avoid paying deferred interest charges. Please update your phone number, including cell phone number on the back of the payment coupon.

TRANSACTIONS

| Trans Date | Description |  | Reference \# |  |
| :--- | :--- | :--- | :--- | :--- |
| $07 / 20$ | ONLINE PAYMENT | DEERFIELD | IL | P9194006AEHW9TNJ9 |
| FEES |  |  |  |  |
| TOTAL FEES FOR THIS PERIOD |  |  |  | $\mathbf{0 . 0 0}$ |

## SMART \& FREE WORKSHOPS ARE HERE <br> Save money and time by doing projects yourself. The Home Depot offers free Do-lt-Yourself, Do-lt-Herselfs, and Kid's Workshops. Register now at homedepot.com/workshops.

$\downarrow$ Please detach and return lower portion with your payment to insure proper credit. Retain upper portion for your records.

- $\downarrow$ $\qquad$

P.O. Box 790393 St. Louis, MO 63179

Statement Enclosed


Please print address changes on the reverse side.
Make Checks Payable to

## Inormation About Your Account.

How to Avoid Paymu mberest on Purchases. Your payment due date is at least 25 days atter the close of each billing cycie. We will not charge you any interest on purchases if you pay your New Balance by the payment due date each month. This is called a grace period on purchases. If you do not pay the New Balance in full by the payment due date, you will not get a grace period on purchases until you pay the New Balance in full for two billng cyeles in a row.
If you have a balance subject to a deferred interest or O\% APR promotion and that promotion does not expire before the payment due date, that balance (the "excluded balance") is excluded from the amount you must pay in full to get a grace period. However, you must still pay any separately fequired payment on the excluded balance. In biling cycles in which payments are allocated to deferred interest balances first, the deferred interest balance will be reduced before any other balance on the account. However you will continue to get a grace period on purchases so long as you pay the New Balance less any excluded balances in full by the payment due date each billing cycle. We may refer to deferred interest promotions as No interest promotions.
In addition, certain promotional offers may take away the grace period on purchases. Other promotional offers not described above may also allow you to have a grace period on purchases without having to pay all or a portion of the promotional balance by the payment due date. If either is the case, the promotional offer will describe what happens.
How We Calculate Your Bahance Sulowet to nterast Rata. For each balance, the letter following the Annual Percentage Rate in the Interest Charge Calculation section on the front of the statement indicates the method we use to calculate interest charges. For Methods $\mathrm{C}, \mathrm{H}$ and M , we use a daily balance method (including current fransactions) to calculate interest charges. For Methods I and L. we use an average dally balance method (including current transactions) to calculate interest charges. For Method $K$, we use an average dally balance method (excluding current transactions) to calculate interest charges. To find out more information about the balance computation method that applies to your account and how the resulting interest charges were determined, contact us at Customer Service number on the front.

## Other Account and Payment Invommeton.

Paymemt Anountr Youmay pay all or part of your account balance at any time. However, you must pay by the payment due date, at least the minimum payment due.
Whan Vour Payment Wh Bacradted. If we receve your maled payment in proper form at our processing fachity by 5 p.m. Gocal time there, it with be credited as of that day. A payment receved there in proper fom after that time will be credited as of the next day. Allow 5 to 7 days for payments by regular mail to reach us. There may be a delay of up to 5 days in crediting a payment we receive that is not in proper fom or is not sent to the correct address. The correct address for regular mall is the address on the front of the payment coupon. The correct address for courier or express mai\} is the Express Mall Address shown in the Express Mall section.

Proper Fomm. For a payment sent by mail or courier to be im proper form, you must:

- Enclossa valid check or money order made payable to Home Depot Credit Services. No cash, gift cards, or foreion curency please.
- Include your name and the last four digits of your account number.


## Payment Other Than By Mail.

- Omine. Go to the URL on Page lof your statement to make a payment. For security reasons, you may not be able to pay your entire New Balance the first time you make a payment onine. The payment cutoft time for Onine Bll Payments is midnight Eastem time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receve your payment reguest.
- Autopay. Sign up at Account Onlne to have your payment amount automatically deducted each month from the account you choose. Your card account will be credited on the due date with that amount.
- Phone. Call the phone number on Page lof your statement to make a payment. We may process your payment electronically after we verify your identity. The payment cutoff fime for Phone Payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receve your payment request.
- Express Mall. Send payment by courier or express mail to: Attn: Consumer Payment Dept., 6716 Grade Lane, Bulding 9, Sulte 910 , Louisville, KY A0213. Payment must be receved in proper form at the proper address by $5 \mathrm{pm} . \mathrm{m}$. Estern time to be credited as of that day. Al payments received in proper form at the proper address after that time will be credited as of the next day.
- In-Stora Payments. For your added convenience, payments can be made at The Home Depot stores, with no service fee. Any payment in proper form accepted in-store will be credited as of that day. However, credit avallability may be subject to verfication of funds.

17 you send an elyibic chech with this payment cospon, You authorize us to completa your payment by abetronic debt, if we do, tha chackimg account withe debited in the mount on tha check. We may do this as soom as the day wermeave the check. Atsor the check will be destroyed.

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HD - 9196-0400-0002-//- 000-000-//--0--77-//- P- B - - 0-N -//- 0-- - 0-0-//- 12/31/99-06/01/17-1- June 23, 2017
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Page 2 of 6

Please provide change of address and update/add your phone numbers*here: (Use blue or black ink.)

> EVERYDAY OFFER
NOMTEmESTIFPAD
NOMTEmESTIFPAD
NFUULL WITHIN 6 MONTHS*
NFUULL WITHIN 6 MONTHS*
on purchases of \$299 or more: Interest will
on purchases of \$299 or more: Interest will
be charged to your account from the
be charged to your account from the
purchase date if the purchase balance
purchase date if the purchase balance
(ncluding premiums for optional credit
(ncluding premiums for optional credit
insurance) is not paid in full within 6 months.
insurance) is not paid in full within 6 months.
See page 4 for details.
See page 4 for details.
Account: **** **** **** 1069

TRANSACTIONS (cont.)

| Trans Date Description | Reference \# |
| :---: | :---: | :---: |
| INTEREST CHARGED |  |
| TOTAL INTEREST FOR THIS PERIOD | 0.00 |


| 2017 Totals Year-to-Date |  |
| :--- | :--- |
| Total Fees Charged in 2017 | $\$ 0.00$ |
| Total Interest Charged in 2017 | $\$ 0.00$ |

## ACTIVITY AND PROMOTIONS DETAIL

$\left.\begin{array}{ccccccccc}\hline \begin{array}{c}\text { Original } \\ \text { Promotion } \\ \text { Trans } \\ \text { Amount }\end{array} & \begin{array}{c}\text { Promotion } \\ \text { Trans } \\ \text { Date }\end{array} & \begin{array}{c}\text { Previous } \\ \text { Balance }\end{array} & \begin{array}{c}\text { Payments } \\ \text { \& Other } \\ \text { Credits }\end{array} & \begin{array}{c}\text { Purchases, } \\ \text { Fees \& } \\ \text { Other Debits }\end{array} & \begin{array}{c}\text { Interest } \\ \text { Charged }\end{array} & \begin{array}{c}\text { New } \\ \text { Balance }\end{array} & \begin{array}{c}\text { Promotion } \\ \text { Minimum } \\ \text { Payment Due }\end{array} & \begin{array}{c}\text { Deferred } \\ \text { Interest } \\ \text { Charges }\end{array}\end{array} \begin{array}{c}\text { Promotion } \\ \text { Expiration } \\ \text { Date }\end{array}\right]$

| INTEREST CHARGE CALCULATION | Your Annual Percentage Rate (APR) is the annual interest rate on your account. |  |  |
| :---: | :---: | :---: | :---: |
| Type of Balance | Annual Percentage Rate (APR) | Balance Subject to Interest Rate | Interest Charge |
| PURCHASES |  |  |  |
| Revolving Balance | 17.99\% (M) | \$0.00 | \$0.00 |
| NO INT FOR 6MOS-PMT REQ | 17.99\% (M) | \$0.00 | \$0.00 |
| NO INT FOR 6MOS-PMT REQ | 17.99\% (M) | - | - |



Cradit Reporting Disputas. If you think we reported inaccurate information to a credit bureau write us at the Customer Service address shown on Page 1.
Report most on stoin Card Immediataly. Call the Account Incuiries number shown on Page 1.

## What To Do B You Find A Mistake On Your Statement

If you think there is an error on your statement, white to us at the address for billing errors and customer service inçumies shown on Page 1 of your statement.
In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dolfar amount of the suspected error.
- Description of problem: If you think there is an error on your bill. describe what you believe is wrong and why you believe it is a mistake. You must contact us:
- Within 60 days atter the error appeared on your statement.
- At least 3 business days before an automated payment is scheduled. If you want to stop payment on the amount you think is wrong.
You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potentia errors and you may have to pay the amount in question.


## What Will Happen After Ne Receive Your Letter

## Whan wa recalva your lettary wo must co two things:

1. Within 30 days of receving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
2. Within 90 days of receiving your letter; we must either correct the error or explain to you why we believe the bill is correct.
White we mvestigate whether or not there has beem am errors

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on you statement. and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.


## Atter we minh our inyestigation, one of two thinge will happens

- If we made a mistake: Vou will not have to pay the amount in question or any interest or other fees related to that amount.
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicabie interest and fees. We wit\} send you a statement of the amount you owe and the date payment is due. We may then report you as delnquent if you do not pay the amount we think you owe.
If you receve our explanation but stil belleve vour bil is wrong. you must write to us within 10 days telling us that you stil\} refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinguent, and we must let those organizations know when the matter has been setied between us. If we do not follow all of the rules above, you do not have to pay the first $\$ 50$ of the amount you question even if your bill is correct


## Your Rights If You Arm Dissawisfed Whh Your Credi Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.
To use this right, all of the following must be true:
?. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than $\$ 50$. (Note Nether of these are necessary if your purchase was based on an advertisement we malled to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card tor the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are stil dissatisfied with the purchase, contact us in writing at the address for biling errors and customer service inguiries shown on Page 1 of your statement.
While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that poimt, if we think you owe an amount and you do not pay, we may report you as delinquent.

## KEY CREDIT TERMS

NO INTERESTIFPAD IN BUL WTHHN 6 MONTHS* on purchases of $\$ 299$ or more. Interest wil be charged to your account from the purchase date if the purchase balance (inctuding premiums for optionak credit insurance) is not paid in fulk within 6 months.
*With credit approval for quallying purchases made on The Home Depot or Expo Desion Center Consumer Credit Card $37.99 \%-26.99 \%$ ApR. Mimimum interest charge: $\$ 2$. See card agreement for detals including Apr applicable to vou. Offer is only valid for consumer accounts. 6 months everyday credit offer is subject to change without notice. Minimum pavments reguired.

# FREE 

 WITH PURCHASE OF AN ELECTRONIC LOCK BY SCHLAGE
## BUY ONE OF THESE

6/29/17-9/2717


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 TMT4i4

 THS高4
 Matidubrit smet whathal: 424 5224
 Muncturn smayymenmis shenswisa

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Susfurmbuty: bawn
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Accent Satin Nickel Hall and Closet Lever
ct ONE OF Hi-c.

The Home Depot is the \#1 Retailer for Door Locks*.






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## APPLY A COAT OF CLEANER AIR



- Adults spend about $80 \%$ of their time inside, so indoor air quality is very important
- All interior paints at The Home Depot ${ }^{\oplus}$ are low odor and zero or low VOC (volatile organic compounds) and help maintain healthy indoor air

For all your painting needs, shop in store today or at homedepot.com/paint

## SUMMER IS HERE - IS YOUR A/C SYSTEM READY?

- Sign up now for a 3-Year Heating and Cooling Maintenance Care Plan for only $\$ 139 /$ Year*
- Avoid costly repairs, extend the life of your systems and get peace of mind
- Plus, we service all brands

Call 1-800-HOMEDEPOT or visit homedepot com/heatingandcooling to schedule an appointment.



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